



March 29, 2021

Dear Residents, Families and Team Members,

We hope this letter finds you safe and well.

In response to several questions we have received over the past several days we would like to share a few points of clarification:

1. Dining:

- a. 4/5/2021 the dining rooms will return to open dining hours. We will terminate the 14 day commitment to either dining in house or delivery and residents can return to the dining rooms or order take out. We will no longer offer free delivery service and we will return to pick up take out only. Effectively we will have returned to business as usual with the exception of the six foot table spacing.
- b. For the foreseeable future the dining rooms are reserved for resident use only.

2. Overnight guests: We are still not ready to take the step of opening the guest rooms or inviting outside guests to stay overnight.

3. Team member vaccinations: Many people have asked if we will be making the COVID-19 vaccination mandatory for team members. While we are committed to the benefits of the vaccination we are not mandating it at this time. This is becoming a very controversial topic throughout the country. Each one of us has our own opinion about whether or not to get vaccinated. While the majority of team members and residents at the Loomis Communities have been vaccinated, not everyone has agreed to do so. Our strategy has been and continues to be to make sure all team members and residents are educated to the benefits of the vaccine, and to answer questions or concerns with real information, not hearsay or opinion. Some newer team members have not been able to access a vaccine yet, but plan to do so. It can be difficult to secure an appointment. We provide our new team members with the tools they need to get vaccinated as soon as possible. We are also not at liberty to identify who is or is not vaccinated. That would be a HIPPA violation, as it is private health information.

4. Team member testing: Our stance on mandatory testing of team members outside of the skilled nursing neighborhood continues to be the same as it has been throughout the pandemic. We do not have a real mechanism to do regular surveillance testing of team members, nor is it recommended by the CDC. It is important to remember that testing is only valid for that one moment in time. A person could get tested today, come back negative, and go out tonight and become sick with COVID. If a team member has any reason to believe they may be at risk for COVID (example are experiencing symptoms) they are still being sent for testing.

It is important to remember that we have not changed any of the safety precautions in place throughout the pandemic. All residents and team members continue to wear masks in public, keep a proper social distance of 6 feet, and are being diligent about hand hygiene. Team members and visitors are

also being screened for symptoms or circumstances that may put them at risk for COVID, upon entering the building. In other words, we are considerably safer now that most people are vaccinated than we have been over the past year. We are grateful for everything you have all been doing to keep each other safe and well.

With deep appreciation,

Margaret Mantoni, CEO
Lori Todd, Executive Director, Loomis Lakeside at Reeds Landing
Maureen O'Toole, Executive Director, Loomis Village