



May 14, 2020

Dear Residents and Team Members,

We are all anxiously awaiting the details of the reopening plan for Massachusetts, set to be released on May 18<sup>th</sup> by Governor Baker. We look to this plan, the continued advice of our Medical Director, the CDC, DPH, and our epidemiologist as we begin to outline our own plan for how we move forward in the safest, most responsible manner possible under the circumstances at The Loomis Communities.

Massachusetts continues to see a significant impact from the Coronavirus, reporting more than 5,000 deaths and close to 80,000 confirmed cases. Hardest hit are those who live in nursing centers and communal living environments. While we have fared exceptionally well relative to similar organizations, we must work hard every day to keep the virus away. To date we have had 16 confirmed positive cases in our nursing center, four confirmed positive cases in assisted living and 10 confirmed positive cases among team members. All of these have been at Loomis Lakeside at Reeds Landing. Both Applewood and Loomis Village remain COVID-19 free to date.

There are, and will continue to be for some time, more unanswered questions about this pandemic than answered ones. We take our commitment to you seriously, and we will continue to make the difficult decisions that we feel are best for everyone. Businesses will open at different paces, and like them, we will do what is right for our residents, and team members—which will include a gradual transition.

Today, we do not know what that looks like, but be assured we are working hard on a reopening plan, and we will keep you posted as we move along with it.

Times like these present an opportunity to learn from our experiences. Are there things we would like to keep for the long term? Are there things we can't wait to get rid of? Each community will work on a process to include residents' suggestions. The Executive Directors will work with resident leadership at each community to gather your ideas.

In the meantime, all current restrictions remain in place. Please make sure to wear a face mask when outside your apartment, wash your hands frequently, and hug and smile at each other from at least 6 feet away. These steps are critical, and we really need your help to protect everyone!

With appreciation,

Margaret Mantoni, CEO  
Robert Claflin, Executive Director, Applewood  
Craig Johnsen, Executive Director, LLRL  
Maureen O'Toole, Executive Director, Loomis Village  
John Armstrong, Applewood resident  
Nancy Eddy, Applewood resident  
Carolyn Hoyt, Loomis Village resident  
Dan Marx, Loomis Lakeside at Reeds Landing resident  
Ann McIntosh, Loomis Lakeside at Reeds Landing resident  
Janet Veitch, Loomis Village resident