



June 12, 2020

Dear Residents and Team Members,

We are happy to report that there are no known active cases of COVID-19 in any of the Loomis Communities at this time! While we are seeing positive trends in Massachusetts, 22 other states are seeing increased cases, reminding us the virus is certainly not gone. We all must remain diligent in our efforts to reduce the chance for a re-introduction of the virus into The Loomis Communities.

We are eager, and nervous, in our desire to loosen up the restrictions we have been operating under for the past three months. However, we are continually warned that moving too fast can be disastrous. To that end, we have been working with our national and state associations, other communities across the state, our Medical Director, and the state Epidemiologist to develop a plan for moving forward in the safest way.

Initial steps we are taking now:

- Re-opening the hair salons
- For independent living residents, replacing the previous requirement to self-quarantine for 14 days, with self-monitoring and temperature checks for 14 days, for residents traveling by car with someone not in their household. Since it is not possible to social distance in a car, it is VERY important for everyone in the car to keep their facemask on for the entire ride. Please do the right thing for yourself and others. If all passengers do not follow the mask requirement then a 14 day period of self-quarantine must be followed.
- Enabling outdoor visitation to skilled nursing and assisted living residents. The Department of Public Health and Executive Office of Elder Affairs have issued specific guidelines for the visits. Please contact the community concierge before planning a visit for specific details.
- Outdoor visitation for independent residents has not changed. All parties wearing a mask at all times, and remaining at least 6 feet apart during the visit are required. Groups must be less than 10 people, no food or beverage is allowed, due to the inability to keep masks on. We are sorry but visitors are not allowed to enter the building for restroom use at this time.

Many people are asking for further clarification of Loomis' policies around resident or team member **travel** during the COVID-19 outbreak. The requirements are:

- A resident or team member who returns from travel by air, cruise ship, train, bus, or other long-distance commercial conveyance must self-quarantine for 14 days and seek guidance from their healthcare provider for any other actions.
- An independent living resident or team member who returns from travel (local or long-distance) by car, with someone not in their household, must complete self-monitoring including temperature checks prior to coming to work or leaving their apartment for 14 days. If symptoms develop, the resident must notify the Health Services Director, contact their physician, and self-quarantine until released by their physician. The team member must stay home from work and notify their supervisor who will provide further direction. Since it is not possible to social distance in a car, it is VERY important for everyone in the car to keep their facemask on for the entire ride. Please do the right thing for yourself and

others. If all passengers cannot follow the mask requirement, then a 14 day period of self-quarantine must be followed.

We will keep you updated on other developments as soon as possible. Our priority during this time remains to balance mental well-being with the very real risk to the health of the residents and team members who live and work at The Loomis Communities.

As always, we remind you to continue to wear a mask, wash your hands frequently, and remain at least 6 feet apart whenever possible. These requirements will be in place for the foreseeable future.

Thank you for all you have been doing to support our efforts during this challenging time.

With appreciation,

Margaret Mantoni, CEO
Robert Clafin, Executive Director, Applewood
Craig Johnsen, Executive Director, LLRL
Maureen O'Toole, Executive Director, Loomis Village
John Armstrong, Applewood resident
Nancy Eddy, Applewood resident
Carolyn Hoyt, Loomis Village resident
Dan Marx, Loomis Lakeside at Reeds Landing resident
Ann McIntosh, Loomis Lakeside at Reeds Landing resident
Janet Veitch, Loomis Village resident